Guidelines for the Creation of the Internal Quality Assurance Cell (IQAC) and Submission of Annual Quality Assurance Report (AQAR) in Accredited Institutions

(Revised in October 2013)



राष्ट्रीय मूल्यांकन एवं प्रत्यायन परिषद्

विश्वविद्यालय अनुदान आयोग का स्वायत्त संस्थान

NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL

An Autonomous Institution of the University Grants Commission P. O. Box. No. 1075, Opp. NLSIU, Nagarbhavi, Bangalore - 560 072 India

NAAC

VISION

To make quality the defining element of higher education in India through a combination of self and external quality evaluation, promotion and sustenance initiatives.

MISSION

- ✓ To arrange for periodic assessment and accreditation of institutions of higher education or units thereof, or specific academic programmes or projects;
- *∼* To stimulate the academic environment for promotion of quality of teaching-learning and research in higher education institutions;
- ← To undertake quality-related research studies, consultancy and training programmes, and
- ~ To collaborate with other stakeholders of higher education for quality evaluation, promotion and sustenance.

Value Framework

To promote the following core values among the HEIs of the country:

- Contributing to National Development
- > Fostering Global Competencies among Students
- ➤ Inculcating a Value System among Students
- ➤ Promoting the Use of Technology
- Quest for Excellence

Contents

		Page Nos.
1.	Introduction	4
2.	Objective	4
3.	Strategies	4
4.	Functions	5
5.	Benefits	5
6.	Composition of the IQAC	5
7.	The role of coordinator	6
8.	Operational Features of the IQAC	6
9.	Monitoring Mechanism	7
10	. The Annual Quality Assurance Report (AQAR) of the IQAC	8
	Part – A	
11.	. Details of the Institution	9
12.	. IQAC Composition and Activities	12
	Part – B	
13.	. Criterion – I: Curricular Aspects	15
14.	. Criterion – II: Teaching, Learning and Evaluation	16
15.	. Criterion – III: Research, Consultancy and Extension	18
16	. Criterion – IV: Infrastructure and Learning Resources	22
17.	. Criterion – V: Student Support and Progression	24
18.	. Criterion – VI: Governance, Leadership and Management	28
19	. Criterion – VII: Innovations and Best Practices	33
20.	Abbreviations	37

Document revised by: Dr. Ganesh Hegde, Assistant Adviser and B. S. Ponmudiraj, Assistant Adviser, NAAC

Guidelines for the Creation of the Internal Quality Assurance Cell (IQAC) and Submission of Annual Quality Assurance Report (AQAR) in Accredited Institutions

Introduction

In pursuance of its Action Plan for performance evaluation, assessment and accreditation and quality up-gradation of institutions of higher education, the National Assessment and Accreditation Council (NAAC), Bangalore proposes that every accredited institution should establish an Internal Quality Assurance Cell (IQAC) as a post-accreditation quality sustenance measure. Since quality enhancement is a continuous process, the IQAC will become a part of the institution's system and work towards realisation of the goals of quality enhancement and sustenance. The prime task of the IQAC is to develop a system for conscious, consistent and catalytic improvement in the overall performance of institutions. For this, during the post-accreditation period, it will channelize all efforts and measures of the institution towards promoting its holistic academic excellence.

The guidelines provided in the following pages will guide and facilitate the institution in the creation and operation of the Internal Quality Assurance Cell (IQAC). The work of the IQAC is the first step towards internalization and institutionalization of quality enhancement initiatives. Its success depends upon the sense of belongingness and participation it can inculcate in all the constituents of the institution. It will not be yet another hierarchical structure or a record-keeping exercise in the institution. It will be a facilitative and participative voluntary system/unit/organ of the institution. It has the potential to become a vehicle for ushering in quality enhancement by working out planned interventionist strategies to remove deficiencies and enhance quality like "Quality Circles" in industries.

Objective

The primary aim of IQAC is

- To develop a system for conscious, consistent and catalytic action to improve the academic and administrative performance of the institution.
- To promote measures for institutional functioning towards quality enhancement through internalization of quality culture and institutionalization of best practices.

Strategies

IQAC shall evolve mechanisms and procedures for

a) Ensuring timely, efficient and progressive performance of academic, administrative and financial tasks:

- b) The relevance and quality of academic and research programmes;
- c) Equitable access to and affordability of academic programmes for various sections of society;
- d) Optimization and integration of modern methods of teaching and learning;
- e) The credibility of evaluation procedures;
- f) Ensuring the adequacy, maintenance and proper allocation of support structure and services;
- g) Sharing of research findings and networking with other institutions in India and abroad.

Functions

Some of the functions expected of the IQAC are:

- a) Development and application of quality benchmarks/parameters for various academic and administrative activities of the institution;
- b) Facilitating the creation of a learner-centric environment conducive to quality education and faculty maturation to adopt the required knowledge and technology for participatory teaching and learning process;
- c) Arrangement for feedback response from students, parents and other stakeholders on quality-related institutional processes;
- d) Dissemination of information on various quality parameters of higher education;
- e) Organization of inter and intra institutional workshops, seminars on quality related themes and promotion of quality circles;
- f) Documentation of the various programmes/activities leading to quality improvement;
- g) Acting as a nodal agency of the Institution for coordinating quality-related activities, including adoption and dissemination of best practices;
- h) Development and maintenance of institutional database through MIS for the purpose of maintaining /enhancing the institutional quality;
- i) Development of Quality Culture in the institution;
- j) Preparation of the Annual Quality Assurance Report (AQAR) as per guidelines and parameters of NAAC, to be submitted to NAAC.

Benefits

IQAC will facilitate / contribute

- a) Ensure heightened level of clarity and focus in institutional functioning towards quality enhancement;
- b) Ensure internalization of the quality culture;
- b) Ensure enhancement and coordination among various activities of the institution and institutionalize all good practices;
- c) Provide a sound basis for decision-making to improve institutional functioning;
- d) Act as a dynamic system for quality changes in HEIs;
- e) Build an organised methodology of documentation and internal communication.

Composition of the IQAC

IQAC may be constituted in every institution under the Chairmanship of the Head of the institution with heads of important academic and administrative units and a few teachers and a few distinguished educationists and representatives of local management and stakeholders.

The composition of the IQAC may be as follows:

- 1. Chairperson: Head of the Institution
- 2. A few senior administrative officers
- 3. Three to eight teachers
- 4. One member from the Management
- 5. One/two nominees from local society, Students and Alumni
- 6. One/two nominees from Employers /Industrialists/stakeholders
- 7. One of the senior teachers as the coordinator/Director of the IQAC

The composition of the IQAC will depend on the size and complexity of the institution. It helps the institutions in planning and monitoring. IQAC also gives stakeholders or beneficiaries a cross-sectional participation in the institution's quality enhancement activities. The guidelines given here are only indicative and will help the institutions for quality sustenance activities.

The membership of such nominated members shall be for a period of two years. The IQAC should meet at least once in every quarter. The quorum for the meeting shall be two-third of the total number of members. The agenda, minutes and Action Taken Reports are to be documented with official signatures and maintained electronically in a retrievable format.

It is necessary for the members of the IQAC to shoulder the responsibilities of generating and promoting awareness in the institution and to devote time for working out the procedural details. While selecting these members several precautions need to be taken. A few of them are listed below:

- It is advisable to choose persons from various backgrounds who have earned respect for integrity and excellence in their teaching and research. Moreover, they should be aware of the ground realities of the institutional environment. They should be known for their commitment to improving the quality of teaching and learning.
- It would be appropriate to choose as senior administrators, persons in charge of institutional services such as library, computer center, estate, student welfare, administration, academic tasks, examination and planning and development.
- The management representative should be a person who is aware of the institution's objectives, limitations and strengths and is committed to its improvement. The local society representatives should be of high social standing and should have made significant contributions to society and in particular to education.

The role of co-ordinator

The role of the coordinator of the IQAC is crucial in ensuring the effective functioning of all the members. The coordinator of the IQAC may be a senior person with expertise in quality aspects. She/he may be a full-time functionary or, to start with, she/he may be a senior academic /administrator entrusted with the IQAC as an additional responsibility. Secretarial assistance may be facilitated by the administration. It is preferable that the coordinator may have sound knowledge about the computer, its various functions and usage for effective communication.

Operational Features of the IQAC

Quality assurance is a by-product of ongoing efforts to define the objectives of an institution, to have a work plan to achieve them and to specify the checks and balances to evaluate the degree to which each of the tasks is fulfilled. Hence devotion and commitment to improvement rather than mere institutional control is the basis for devising procedures and instruments for assuring quality. The right balance between the health and growth of an institution needs to be struck. The IQAC has to ensure that whatever is done in the institution for "education" is done efficiently and effectively with high standards. In order to do this, the IQAC will have to first establish procedures and modalities to collect data and information on various aspects of institutional functioning.

The coordinator of the IQAC and the secretary will have a major role in implementing these functions. The IQAC may derive major support from the already existing units and mechanisms that contribute to the functions listed above. The operational features and functions discussed so far are broad-based to facilitate institutions towards academic excellence and institutions may adapt them to their specific needs.

Monitoring Mechanism

The institutions need to submit yearly the Annual Quality Assurance Report (AQAR) to NAAC. A functional Internal Quality Assurance Cell (IQAC) and timely submission of Annual Quality Assurance Reports (AQARs) are the Minimum Institutional Requirements (MIR) to volunteer for second, third or subsequent cycle's accreditation. During the institutional visit the NAAC peer teams will interact with the IQACs to know the progress, functioning as well quality sustenance initiatives undertaken by them.

The Annual Quality Assurance Reports (AQAR) may be the part of the Annual Report. The AQAR shall be approved by the statutory bodies of the HEIs (such as Syndicate, Governing Council/Board) for the follow up action for necessary quality enhancement measures.

The Higher Education Institutions (HEI) shall submit the AQAR regularly to NAAC. The IQACs may create its exclusive window on its institutional website and regularly upload/report on its activities, as well as for hosting the AQAR.

The NAAC Accredited institutions need to submit only the soft copy as word file (.doc/.docx) through e-mail (naac.aqar@gmail.com). The file name needs to be submitted with Track ID of the institution and College Name. For example MHCOGN16601-Samudra Arts and Science College, Taliamegu-Maharashtra.doc or EC_32_A&A_143 dated 3-5-2004-Samudra Arts and Science College, Taliamegu-Maharashtra.doc. The Higher Education Institutions need not submit the printed/hard copy to NAAC. The acknowledgements would be sent to the institutions through e-mail.

The Annual Quality Assurance Report (AQAR) of the IQAC

All NAAC accredited institutions will submit an annual self-reviewed progress report to NAAC, through its IQAC. The report is to detail the tangible results achieved in key areas, specifically identified by the institutional IQAC at the beginning of the academic year. The AQAR will detail the results of the perspective plan worked out by the IQAC. (Note: The AQAR period would be the Academic Year. For example, July 1, 2012 to June 30, 2013)

Part – A

I. Details of the Institution

1.1 Name of the Institution	Siliguri B.Ed. College			
1.2 Address Line 1	B.Ed. College Road			
Address Line 2	P.O. Kadamtala, Dist. Darjeeling			
City/Farmin	Siliguri			
City/Town				
State	West Bengal			
Pin Code	734011			
	Slg_bedclg@yahoo.co.in			
Institution e-mail address				
Contact Nos.	0353-2581566			
Name of the Head of the Institution	Dr. Pranab Krishna Chanda n:			
Tel. No. with STD Code:	0353-2581566			
Makila	09474384660			
Mobile:	03474304000			

Name of the IQAC Co-ordinator:

Dr. Riruparna Basak (DasGupta)

Mobile:

9832324347

Siliguribedcollegeiqac@gmail.com

1.3 NAAC Track ID (For ex. MHCOGN 18879)

WBCOTE13297

1.4 NAAC Executive Committee No. & Date:

March31, 2007/224

(For Example EC/32/A&A/143 dated 3-5-2004. This EC no. is available in the right corner-bottom of your institution's Accreditation Certificate)

1.5 Website address:

www.siliguribedcollege.com

Web-link of the AQAR:

www.siliguribedcollege.com

For ex. http://www.ladykeanecollege.edu.in/AQAR2012-13.doc

1.6 Accreditation Details

Sl. No.	Cycle Gre		CGPA	Year of	Validity
S1. NO.	Cycle	Grade	CGPA	Accreditation	Period
1	1st Cycle	$B^{^{+}}$		2005	2009
2	2 nd Cycle	NA	NA	NA	NA
3	3 rd Cycle	NA	NA	NA	NA
4	4 th Cycle	NA	NA	NA	NA

1.7 Date of Establishment of IQAC: DD/MM/YYYY 01.07.2011

1.8 AQAR for the year (for example 2010-11)

2012-13

1.9 Details of the previous year's AQA Accreditation by NAAC ((for example				
i. AQAR2012-13	15-02-2016			
ii. AQAR2011-12				
1.10 Institutional Status				
University	State Central [Deemed Private		
Affiliated College	Yes V No			
Constituent College	Yes No			
Autonomous college of UGC	Yes No]		
Regulatory Agency approved Insti-	tution Yes No	No No		
(e.g. AICTE, BCI, MCI, PCI, NCI)				
Type of Institution Co-education	on V Men	Women		
Urban	Rural	Tribal		
Financial Status Grant-in-a	aid $\sqrt{}$ UGC 2(f)	∪ UGC 12B V		
Grant-in-aid	l + Self Financing	Totally Self-financing		
1.11 Type of Faculty/Programme				
Arts Science Commerce Law PEI (Phys Edu)				
TEI (Ed) Engineering Health Science Management				
Others (Specify)	B.Ed.			
1.12 Name of the Affiliating Universi	ty (for the Colleges)	North Bengal University		

1.13 Special status conferred by Central/ State Government-- UGC/CSIR/DST/DBT/ICMR etc

Autonomy by State/Central Govt. / University		NO		
University with Potential for Excellence	NO		UGC-CPE	NO
DST Star Scheme	NO		UGC-CE	NO
UGC-Special Assistance Programme	NO		DST-FIST	NO
UGC-Innovative PG programmes	NO		any other (Specify)	NO
UGC-COP Programmes	NO			
2. IQAC Composition and Activit	<u>ies</u>			
2.1 No. of Teachers	07			
2.2 No. of Administrative/Technical staff	02			
2.3 No. of students	02			
2.4 No. of Management representatives	02			
2.5 No. of Alumni	01			
2. 6 No. of any other stakeholder and community representatives	00			
2.7 No. of Employers/ Industrialists	00			
2.8 No. of other External Experts	01			
2.9 Total No. of members	15			
2.10 No. of IQAC meetings held	04			

2.11 No. of meetings with various stakeholders: No. Faculty					
Non-Teaching Staff Students Alumni Others					
2.12 Has IQAC received any funding from UGC during the year? Yes No					
If yes, mention the amount					
2.13 Seminars and Conferences (only quality related)					
(i) No. of Seminars/Conferences/ Workshops/Symposia organized by the IQAC					
Total Nos. International National State 3 Institution Level	2				
(ii) Themes					
1. Environmental Education					
2. B.Ed. through ODL mode					
2.14 Significant Activities and contributions made by IQAC					
Organising Mass sign Campaign Program to arouse social					
awareness regarding increasing violence against women after the					
DAMINI-NIRVAYA case.					
2. Organising workshops to make B.Ed. through ODL mode (NSOU) more popular.					

2.15 Plan of Action by IQAC/Outcome

The plan of action chalked out by the IQAC in the beginning of the year towards quality Enhancement and the outcome achieved by the end of the year *

Plan of Action	Achievements
1) To compile AQAR's for session2012-13.	1. i) All the financial information's gathered from the ledger book for the past five years. ii) All the major developmental works done in past five academic years, computer stocks procured in different departments for the past five years physically verified and noted. iii) Library books matched and report prepared. iv) All the major and minor projects completed/running are detailed and their progress considered. v) All the institutional feedbacks for the students analyzed for the whole college for the last five years. vi) All the seminars organized by the college and participated by the teaching staff are categorized.

^{*} Attach the Academic Calendar of the year as Annexure.

2.15 Whether the AQAR was placed in statutory body Yes No					
Management Syndicate any other body					
Provide the details of the action taken					
AQAR for the year 2012-13 was placed before the Governing Body of the college for its perusal and approval was granted for uploading the report and submitting it to the NAAC.					

Part – B Criterion – I

I. Curricular Aspects

1.1 Details about Academic Programmes

Level of the Programme	Number of existing Programmes	Number of programmes added during the year	Number of self-financing programmes	Number of value added / Career Oriented programmes
PhD				
PG				
UG	01	-	-	-
PG Diploma				
Advanced Diploma				
Diploma				
Certificate				
Others				
Total	01			
Interdisciplinary				
Innovative				

1.2	(i) Flexibility	of the (Curriculum:	CBCS/Core/Elective	option / O	pen options
-----	-----------------	----------	-------------	--------------------	------------	-------------

(ii) Pattern of programmes:

Pattern	Number of programmes
Semester	
Trimester	
Annual	01

1.3 Feedback from stakeholders* (On all aspects)	Alumni	Parents Employers Students V				
Mode of feedback :	Online	Manual ✓ Co-operating schools (for PEI)				
Please provide an analysis of the feedback in the Annexure Annexure2:feedback						
1.4 Whether there is any revision/u	update of r	regulation or syllabi, if yes, mention their salient aspects.				
NA						
1.5 Any new Department/Centre introduced during the year. If yes, give details.						
		centre, faculty and other infrastructural DL mode under NSOU and DL Ed. under				

PTTI.

Criterion - II

2. Teaching, Learning and Evaluation

2.1 Total No. of permanent faculty

Total	Asst. Professors	Associate Professors	Professors	Others
05	03	01	01	

2.2 No. of permanent faculty with Ph.D.

2.3 No. of Faculty Positions Recruited (R) and Vacant (V) during the year

Asst.		Associa	ite	Professors		Others		Total	
Professors		Profess	ors						
R	V	R	V	R	V	R	V	R	V
	02								

2.4 No. of Guest and Visiting faculty and Temporary faculty

08	-	03
----	---	----

2.5 Faculty participation in conferences and symposia:

No. of Faculty	International level	National level	State level
Attended		08	08
Presented papers		08	08
Resource Persons			

- 2.6 Innovative processes adopted by the institution in Teaching and Learning:
- 1. The college arranges for Mock Parliament, Group Discussions, One-to-One Interaction & question-answer sessions among their students.
- 2. Field study is undertaken by Geography, and Bio-Science departments and project based assignments are given to non-lab based methods
- 3. All departments have begun to use Technology enabled teaching and learning resources, LCD projectors and other audio-visual aids for teaching.
- 4. The college frequently shows video documentary and films to their students and encourages them to participate in creating wall-magazine, anchoring and also gives project work on current events.
- 5. PPT presentations are made compulsory for trainees.
- 6. Video recordings of practice teachings are shown to trainees and peer feedback is asked.

2.7	Total No. of actual teaching days
	during this academic year

210

2.8 Examination/ Evaluation Reforms initiated by the Institution (for example: Open Book Examination, Bar Coding, Double Valuation, Photocopy, Online Multiple Choice Questions)

MCQs continued in the pre-test exam.

2.9 No. of faculty members involved in curriculum Restructuring/revision/syllabus development as member of Board of Study/Faculty/Curriculum Development workshop

2.10 Average percentage of attendance of students

2.11 Course/Programme wise distribution of pass percentage:

Title of the	Total no. of	Division				
Programme	students appeared	Distinction %	I %	II %	III %	Pass %
B.Ed.	98	NA	72	28		100

2.12 How does IQAC Contribute/Monitor/Evaluate the Teaching & Learning processes:

IQAC looks after the quality teaching and learning processes in collaboration with library committee, staff council and teachers' council. It prepares an academic calendar, analysis of students' feedback report, tries to provide facilities needed to upgrade quality of teaching learning process.

2.13 Initiatives undertaken towards faculty development

Faculty / Staff Development Programmes	Number of faculty benefitted
Refresher courses	0
UGC – Faculty Improvement Programme	0
HRD programmes	0
Orientation programmes	0
Faculty exchange programme	8
Staff training conducted by the university	0
Staff training conducted by other institutions	0
Summer / Winter schools, Workshops, etc.	1
Others	0

2.14 Details of Administrative and Technical staff

Category	Number of Permanent Employees	Number of Vacant Positions	Number of permanent positions filled during the Year	Number of positions filled temporarily
Administrative Staff	15	01		02
Technical Staff				01

Criterion - III

3. Research, Consultancy and Extension

- 3.1 Initiatives of the IQAC in Sensitizing/Promoting Research Climate in the institution
 - IQAC co operated three permanent faculties to complete M. Ed.
 - Helped one full time contractual faculty to complete M.A (education.)
 - Provided assistance to one faculty to work on ICSSR granted project.
 - Assisted one faculty to attend the course work for Ph. D.

3.2 Details regarding major projects

	Completed	Ongoing	Sanctioned	Submitted
Number			01	
Outlay in Rs. Lakhs			4,00,000	

3.3 Details regarding minor projects

	Completed	Ongoing	Sanctioned	Submitted
Number		01		
Outlay in Rs. Lakhs		1,02,000		

3.4 Details on research publications

	International	National	Others
Peer Review Journals		6	2
Non-Peer Review Journals		3	
e-Journals			
Conference proceedings			

3.5 Detai	ils on Impact factor of pu	blications:					
I	Range Avera	ge 🗸	h-index	Nos.	in SCOP	PUS	
3.6 Research	arch funds sanctioned an	d received from	various fundin	g agencies	, industry	and other or	ganisation
	Nature of the Project	Duration Year	Name of the funding Age		tal grant	Received	
M	ajor projects	2013-14	ICSSR	4,0	00,000	Yet to recieve	
M	inor Projects	2011-13	UGC	1,	02,000	71,000	
In	terdisciplinary Projects						
	dustry sponsored						
	rojects sponsored by the niversity/ College						
St	udents research projects her than compulsory by the University)						
	ny other(Specify)						
	otal						
3.7 No. o	of books published i) W			hapters in I	Edited Bo	ooks _	
3.8 No. o	ii) Woof University Department	ithout ISBN Notes receiving fund					
	UGC-	SAP NA	CAS NA	DS	ST-FIST	N	IA
	DPE	NA		DI	BT Scher	me/funds N	IA
3.9 For c	colleges Auton	omy NA	CPE NA	DI	3T Star S	Scheme N	Α
	INSPI	RE NA	CE NA	Ar	ny Other	(specify) N	IA
3.10 Rev	renue generated through o	consultancy	NA				
				r	T ~		
3.11 No	. of conferences	Level	International	National	State	University	College
	of conferences	Level Number	International	National	State 3 W.B	University	College

3.12 No. of faculty served as experts, chairpe	ersons or resource persons	09	
3.13 No. of collaborations International	National	Any other	2
3.14 No. of linkages created during this year			
3.15 Total budget for research for current year			
	om Management of Unive	rsity/College	
i c			
Total Rs: 1, 02,000.00			
3.16 No. of patents received this year			
	Type of Patent		Number
	National	Applied	NA NA
		Granted Applied	NA NA
	International	Granted	NA NA
	C '1' 1	Applied	NA
	Commercialised	Granted	NA
3.17 No. of research awards/ recognitions of the institute in the year Total International National States 02	te University Dist C	ollege	
3.18 No. of faculty from the Institution who are Ph. D. Guides and students registered under them	01		
3.19 No. of Ph.D. awarded by faculty from the	ne Institution 02	1	
3.20 No. of Research scholars receiving the I	Fellowships (Newly enroll	ed + existing on	nes)
JRF SRF	Project Fellows	Any othe	er 02
3.21 No. of students Participated in NSS even	nts:		
	University level	0 State le	vel 0
	National level	0 Internat	ional level 0

3.22 N	o. of students participated in NCC events:					
	University	level	NA	State level	NA	
	National	level	NA	International	level	NA
3.23 N	o. of Awards won in NSS:					
		Unive	rsity level	O State le	vel	0
		Natior	nal level		ional level	0
3.24 N	o. of Awards won in NCC:					
		Unive	rsity level	NA State le	vel	NA
		Nation	nal level	NA Internat	ional level	NA
3.25 N	o. of Extension activities organized University forum College f NCC NSS	Forum [3 02	Any other		
	Major Activities during the year in the spanishility	phere of	extension	n activities and Ir	nstitutional	l Social
•	Organised Mass sign campaign progra increasing violence against women af				egarding	
•	Provided infrastructural resource for a	drawin	g compet	ition for local chi	ildren.	
•	Sent students from Science and geogra	aphy de	pt. to the	science centre		
	Matigara to learn ho	w to ma	ike low co	ost teaching aids.		
•	Faculties were sent to nearby Rehabili	itation c	entre for	CWSN as resource	ce	
	Persons					
•	NSS activities are umdertaken.					

Criterion - IV

4. Infrastructure and Learning Resources

4.1 Details of increase in infrastructure facilities:

Facilities	Existing	Newly created	Source of Fund	Total
Campus area	1.77	NA	NA	NA
Class rooms				
Laboratories				
Seminar Halls				
No. of important equipments purchased (≥ 1-0 lakh) during the current year.		08	08	08
Value of the equipment purchased during the year (Rs. in Lakhs)		Rs:351123.00	UGC	
Others				

4.2 Computerization of administration and library

- 1. Continued subscription to INFLIBNET –NLIST
- 2. Data entry using SOUL 2.0 software has been done with the help of a technical assistant on temporary basis.

4.3 Library services:

	Existing		Newly	added	Total	
	No.	Value(in	No.	Value(in	No.	Value(in
		Rs)		Rs)		Rs)
Text Books	3610	NA	135	35,804	3745	NA
Reference Books	219	NA	1	1295	220	NA
e-Books	NLIST		NLIST	5000	NLIST	NA
Journals	954	NA	41	11,010	995	NA
e-Journals	NLIST				NLIST	NA
Digital Database						
CD & Video	67	13,313	12	Free with	79	13,313
				books		
Others (specify)						

As the college library is more than 25 years old, valuation of many old books is not possible. Many books donated by Alumnies and Publishers are also in the Library whose valuation cannot be done.

4.4 Technology up gradation (overall)

	Total Computers	Computer Labs	Internet	Browsing Centres	Computer Centres	Office	Depart- ments	Others
Existing	30	10	10			5	11	1
Added	00	-	-					
Total	30	10	10			5	11	1

4.5 Computer, Internet access, training to teachers and students and any other programme for technology upgradation (Networking, e-Governance etc.)

The college has provided computers and internet connections to the Principal, Office, and all Departments. Two internet connections are also assigned for the Library. The college has its own software for admission and maintenance of database. The college has its own website.

4.6 Amount spent on maintenance in lakhs:

i) ICT 11,000.00

ii) Campus Infrastructure and facilities

40,000.00

iii) Equipments

Grant-base

iv) Others

70.000.00

Total:

121,000.00

Criterion - V

5. Student Support and Progression

- 5.1 Contribution of IQAC in enhancing awareness about Student Support Services
- 1. Taking Periodical and class tests on regular basis.
- 2. Interacting with the head of the institutions and subject teachers during internship period
- 3. One to one interaction with students who require attention.
- 4. The library was enriched with more new books and journals.
- 5. Started some projects for infrastructural growth.
- 5.2 Efforts made by the institution for tracking the progression
- 1. Faculty members of the departments take care of the student progression of the respective departments through class tests on regular basis, one-to-one interaction with students who need attention, interaction with parents and guardians and briefing them about the progress of their wards. Some departments also organize remedial classes for weaker students.
- 2. The institution conducts educational tours for the students according to the prescribed syllabus of the university. These programs improve the teacher-student relationship thereby enabling the faculty members to track the progression of the students.
- 3. Various subcommittees and Teachers' Council meet at regular intervals from where suggestions and proposals are given to the college management to track the progress of the students.

5.3 (a) Total Number of students	UG	PG	Ph. D.	Others
	100			
(b) No. of students outside the state	e	04		
(a) No. of intermedianal students				
(c) No. of international students		0		
No %		No	0 %	
Men 54 54 Women		46	_	

	Last Year				This Year						
General	SC	ST	OB C	Physically Challenged	Total	General	SC	ST		Physically Challenged	Total
69	22	6		3	100	69	22	6		3	100

Demand ratio

Dropout % 0

5.4 Details of student support mechanism for coaching for competitive examinations (If any)

Organised Remedial coaching (under UGC scheme).

No. of students beneficiaries

5.5 No. of students qualified in these examinations

NET
6
SET/SLET
3
GATE
CAT

IAS/IPS etc
State PSC
UPSC
Others
6

- 5.6 Details of student counselling and career guidance
- 1. A Placement Information Service and a Student guidance and Counseling Programme have been formed by the Teachers Council to offer placement and counseling services to the students.
- 2. The college has good relation with neighboring and practice teaching schools that offer employment to our students.

No. of students benefitted

30

5.7 Details of campus placement

	On campus					
Number of Organizations Visited	Number of Students Participated	Number of Students Placed	Number of Students Placed			

During internship students come to know about temporary vacancies. As soon as the institution comes to know about any vacancy at school, trainees are intimated.

5.8 Details of gender sensitization programmes

- 1. Mass sign Campaign Program to arouse social awareness regarding increasing violence against women after the DAMINI-NIRVAYA case has been organised as a part of social awareness program and Sessional activity.
- 2. Faculties of various departments sensitize students about respect to opposite gender; avoid gender discrimination in class room environment and off class room environment.

5.9 Students Activities

5.9.1 No. of students participated in Sports. Games and other ever	591	No	of students	narticinated	in Sports	Games and	l other even
--------------------------------------------------------------------	-----	----	-------------	--------------	-----------	-----------	--------------

State/ University level	00	National level	0	International level	0
No. of students participa	ted in o	cultural events			
State/ University level	01	National level	0	International level	0

5.9.2 No. of medals /awards won by students in Sp	orts, Games and other	events
Sports: State/ University level 00 National le	evel 0 Intern	national level 0
Cultural: State/ University level 00 National	level 0 Inter	rnational level 0
5.10 Scholarships and Financial Support		
	Number of students	Amount
Financial support from institution	NA	NA
Financial support from government	SC. ST	
Financial support from other sources		
Number of students who received International/ National recognitions		
5.11 Student organised / initiatives		
Fairs : State/ University level 0 National le	evel 0 Intern	national level 0
Exhibition: State/ University level 1 National le	evel 0 Intern	national level 0
5.12 No. of social initiatives undertaken by the students	3	
5.13 Major grievances of students (if any) redressed:students.	_ No Major grievance:	s were received from the

Criterion - VI

6. Governance, Leadership and Management

6.1 State the Vision and Mission of the institution

Vision:

To meet our state growing need for efficient and committed learner centre, teacher , who make education accessible to all without consideration of cast , creed and colour

Mission:

To demonstrate: learning how to learn.

To mould teachers who are knowledgeable and compassionate in their professional practice, creative and reflective in designing and assessing classroom performance, and who are guided by a sense of social and ethical responsibility to the students and wider society.

To enrich our classroom practices with the best of current research in teaching, learning and classroom planning.

To impart value – oriented education.

6.2 Does the Institution has a management Information System

We have a Student Management Software for admission and database management of students and an Accounting Package for management of accounts of the college

6.3 Quality improvement strategies adopted by the institution for each of the following:

6.3.1 Curriculum Development

As the College follows the Syllabus and Curriculum of North Bengal University there is no scope of curriculum development. However the college has its own academic calendar to run and complete the syllabus.

However, teachers take part in meeting of the staff council, teacher council from time to time.

Few faculty members also participate in University curriculum development as member of

Board of Studies.

6.3.2 Teaching and Learning

Although the syllabi are framed not by the college but by the affiliating university, each department adopts some innovative processes in teaching and learning.

- 1. For quality improvement in the teaching learning process we adopt the strategies of one to one contact session, interactive class, solving of previous years questions.
- 2. We ensure discipline in regular classes. The teachers are encouraged to participate in OC, RC, various staff training programme, workshop on discipline related areas.
- 3. Necessary and up to date teaching materials are provided for continuous improvement of teaching learning activities. Free internet access is provided to teachers. Computer Lab and ICT club contribute a lot.
- 4. Multiple choice questions are set in the pre-test exams to encourage the students to read the text books thoroughly.
- 5. Technology enabled Teaching Learning process is practiced in college. Computers, multimedia, LCD Projectors and OHP are used by faculties.
- 6. The college also organizes excursions, field studies, project work and dissertation work for the students.
- 7. Efforts are made to cover as much of the prescribed syllabus as possible and to ensure sufficient time for completion of experimental work

6.3.3 Examination and Evaluation

- 1. The college conducts Tutorial tests & class tests. The examined papers are shown to the students.
- 2 Pre-test and Test examinations are held for all the students. Results are published within the seven days.
- 3. Examination sub-committee conducts the university examinations. The appointed teachers take part in paper setting, paper examiners, scrutiny, head examiners etc and act as per university guidelines. The college also arranges for other external exams.
- 4. MCQ type testing is organized for the Pre-test exams.etc.

6.3.4 Research and Development

- 1. The college encourages the teachers to apply for Major/ Minor Research Projects, FIP etc.
- 2. Space and necessary infrastructural support is provided for research work.
- 3. College authority also encourages attending National/International seminars/ Workshop/ Conference etc.
- 4. The college has assisted in every possible way to promote research work in education to Permanent faculties.

6.3.5 Library, ICT and physical infrastructure / instrumentation

- 1. The library has an Advisory Committee in the form of a library sub-committee which holds meeting at regular interval for supervising, advising, assessing needs and taking measures for overall development and smooth running of the library.
- 2. Books are catalogued. Teaching faculty and students can directly select books from the stack room and issue them. Moderate sitting arrangements are maintained in the library for reading purpose. Some departments maintain seminar library for providing additional books to their students.
- 3. Stock verification is done regularly. Pest Control measures are undertaken. Fire extinguishers are also kept in the library as a part of safety measures.
- 4. Computers are installed in the library for cataloguing system and also to facilitate the activities in the library. Internet facility is also provided in the library.
- 5. Data entry using SOUL 2.0 software has been started.
- 6. Library has the subscription to UGC N-LIST(INFLIBNET)

6.3.6 Human Resource Management

The human resource of the college is managed in a free and democratic manner.

- 1. For the management of the students' affair, the college has a students' union whose elections are held annually as per university statutes.
- 2. The teachers' council and staff council look after the affairs of the teaching and non-teaching staff jointly.
- 3. Above all, there is a Governing Body that manages and develops the total human resource of the college. The Principal keeps close contact with departments, office & library and assesses the man power. If any shortage found, then the Governing Body is informed and necessary steps are taken for early recruitment. Sometimes it takes time to fill up the permanent posts owing to official formalities and Government policies. During this period the posts are generally filled up on ad hoc basis so that the system is not disrupted. The college's aim is to make optimum use of the available human resource.
- 4. All pass-out students are enlisted in alumni association and convey their future studies & placements.
- 5. For quality improvement of the teachers, the teachers are assessed by the students regularly through Student Feedback. Teachers are also encouraged to carry out research works, upgrade and update knowledge by attending refresher course, orientation course, short term course etc. The teachers are also facilitated for their CAS.
- 6. Students' feedback is taken to minimize short comings, if any.

6.3.7 Faculty and Staff recruitment

Faculty and staff are recruited transparently as per Government norms/rules.

The College Service Commission sends recommendations for faculty members and the College Governing Body appoint after satisfactory verification.

The vacant sanctioned faculty posts are informed to the CSC from time to time following the 100 point roster. CSC sends its recommended candidates from the list of selected candidates prepared by them to the college. The college recruits the recommended candidates and arranges for approval of their posts from the government.

Regarding staff recruitment, the college publishes the vacancy of staff posts sanctioned by the West Bengal Government through News Papers/ Web-site and screens by a committee constituted as per the Government Rules. Roster system is strictly followed. The recruitment process is a lengthy procedure. After selection, approval of the appointment is taken from the Govt. of West Bengal again.

6.3.8 Industry Interaction / Collaboration

There is no such collaboration with industry. However several schools and other organizations show interest in recruiting and training students of the college. These programmes ultimately benefit the students of the college.

6	3	Q	Δdn	niccint	of Stu	Idente
O.	٦.	. 9	Aun	HSSIOI	1 ()1 (511)	idenis

1. Admis	ssion is done on	Purely Merit l	basis by o	centralized	B.Ed.	cell of	NBU.	The fa	aculty	and
staff are	provided on rec	quirement basis	S.							

- 2. The reservation norms as laid by Govt. are followed strictly.
- 3. Pre Admission counseling of students are done to identify their area of interest and to guide them to choose their subject.

6.4 Welfare schemes for

Teaching	Provident Fund, Festival advance , Loan facilities,
Non teaching	Provident Fund, Festival advance, Loan facilities,
Students	Government Scholarships, Award, Prize

6.5	Total	corpus	fund	generated
0.5	1 Ottai	corpus	Ium	Scholatea

NA

6.6 Whether annual financial audit has been done

Yes V No

6.7 Whether Academic and Administrative Audit (AAA) has been done?

Audit Type	External		Internal		
	Yes/No	Agency	Yes/No	Authority	
Academic	No	No	N0	N0	
Administrative	yes	Vasu Mallik&co.	N0	N0	

6.8	Ľ	oes	the	University/	Autonomous	College	decla	ares resul	lts with	nin 30	days	; ?
-----	---	-----	-----	-------------	------------	---------	-------	------------	----------	--------	------	-----

For UG Programmes Yes No v

North Bengal University holds and declares results of Under Graduate courses; hence the college has no control over the date of publication of results. The departments of the college take care to publish results of internal exams held by the college.

	For PG Programmes Yes NA No NA
6.9 Wl	nat efforts are made by the University/ Autonomous College for Examination Reforms?
	No such effort is made by the affiliating University. However, various departments of the college conducts Departmental class tests/Periodical tests regularly
6.10 W	That efforts are made by the University to promote autonomy in the affiliated/constituent colleges?
	NA
6 11 Δ	ctivities and support from the Alumni Association
0.11 A	
	 The college picnic is organized where ex-students participate and interact with present students. Frequent interaction with ex-faculty members including alumni are undertaken in an informal manner for improvement of the basic teaching-learning process as also for other related matter.
6.12 A	ctivities and support from the Parent – Teacher Association
	The College does not have any Parent –Teacher Association. However Parents are intimated sometimes if the situation demands, in case of malpractice etc.
6.13 D	evelopment programmes for support staff
	The Computer Science Department and the ICT club of the College organize informally Computer Awareness and Computer Literacy Programme for staff if required .
Ĺ	

The Campus is kept clean of natural wastes, e-wastes and plastics through regular

Potted plants are placed in the open space to make the campus eco-friendly. Every year a tree plantation program is organized. "No Plastic Zone" and "No Smoking Zone"

have been created.

6.14 Initiatives taken by the institution to make the campus eco-friendly

sweeping, wiping and clearing of such wastes.

Criterion - VII

7. Innovations and Best Practices

- 7.1 Innovations introduced during this academic year which have created a positive impact on the Functioning of the institution. Give details.
 - Feedback on curriculum
 - Extension service.
- 7.2 Provide the Action Taken Report (ATR) based on the plan of action decided upon at the Beginning of the year

Action Planned	Action taken
To establish ICT Club	Established
To improve acquisition and library Services	Has been improved
To promote extension services	promoted
To provide faculty and infrastructure for ODL(NSOU)	Provided
To re-orient the laboratories	Done
To increase seat capacities of women's hostel	Increased
To start data entry using SOUL 2.0 software in library	have been started

- 7.3 Give two Best Practices of the institution (please see the format in the NAAC Self-study Manuals)
 - i. Establishment of ICT Club
 - ii. Acquisition and Library services.

Details included in annexure 1

*Provide the details in annexure (annexure need to be numbered as i, ii,iii

7.4 Contribution to environmental awareness / protection
1. To generate environmental awareness among the students, the affiliating university has introduced a 100 marks paper on environmental education in each undergraduate stream in line with the UGC recommendation.
2. The Campus is kept clean of natural wastes, e-wastes and plastics through regular sweeping, wiping and clearing of such wastes.
3. Potted plants are placed in the open space.4. An Extempore speech competition was organized on the theme EMV.5. The wall magazine was focused on "SAVE THE EARTH"
7.5 Whether environmental audit was conducted? Yes No V 7.6 Any other relevant information the institution wishes to add. (for example SWOT Analysis)
S: Sincerity of existing faculties; Positive and cooperative attitude among staff; establishment of ICT club; Healthy inter- relation with students; Individual care for backward learner; addition of studies centre ODL(NSOU); enough seat facilities at women's hostel; automation in library services.
W: Shortage of teachers; Weak socio-economic background of the students; shortage of technical assistants; computer technical etc.
O: To create more green campus and modernization of library
T: To ensure full and regular access to internet for all

8. Plans of institution for next year

- 1. To construct boundary wall of the college
- 2. To provide internet access to students.
- 3. To supply pure drinking water to all floors.
- 4. To overcome financial and space constraint.
- 5. To appoint sufficient teaching staff.
- 6. To purchase eco-friendly generator having more power back-up.
- 7. To provide computers to those departments not having one.
- 8. Arrangement of sound system in classrooms and LCD projectors for effective teaching.
- 9. Provide more e-resources to students
- 10. To encourage teachers to take innovative project works.

Name _Dr Rituparna Basak (DasGupta)

Assistant Professor in English

Principal

Signature of the Coordinator, IQAC

Abbreviations:

CAS - Career Advanced Scheme

CAT - Common Admission Test

CBCS - Choice Based Credit System

CE - Centre for Excellence

COP - Career Oriented Programme

CPE - College with Potential for Excellence

DPE - Department with Potential for Excellence

GATE - Graduate Aptitude Test

NET - National Eligibility Test

PEI - Physical Education Institution

SAP - Special Assistance Programme

SF - Self Financing

SLET - State Level Eligibility Test

TEI - Teacher Education Institution

UPE - University with Potential Excellence

UPSC - Union Public Service Commission

Annexure 1

2013-14

Best Practice-1

Title: Establishment of ICT Club

Goal: The aim of this practice is to enrich the computer literacy and skill among the staff and students.

Practice: Being a training college, the institution knows very well the importance of ICT skill development in today's life. In order to do so the college has established ICT club and started organising one certificate course on ICT for trainees. There are two internal program Coordinators to look after it purely on honorary basis. Under this course training on some basics of ICT are provided. Trainees are helped during online application for admission, job application etc.

Staffs are also helped informally in various ICT related matters.

Result: This practice has helped the institution immensely to achieve the E-literacy and E-skill.

Problem faced: Sometimes, time allotment inadequate staff strength also made it difficult to monitor and operate the whole practice.

Best Practice-2

Title: Acquisition and Library Services

Goal: The aim of this practice is to provide the appropriate resources to students and faculty according to their requirements. It is practiced to bring more transparency in library acquisition.

Practice:

- 1. Before every huge purchase, one exhibition cum sale is organised at the college. Publishers and distributors are invited to display their books. Purchase is done as per the recommendation of students and faculty.
- 2. Moreover, individual distributors frequently display the new collection. It helps to update the library resources.

Result: The practice has been successful in bringing absolute transparency in purchase. In case of syllabus modification and new syllabus implementation, this process has been proved to be the most effective one.

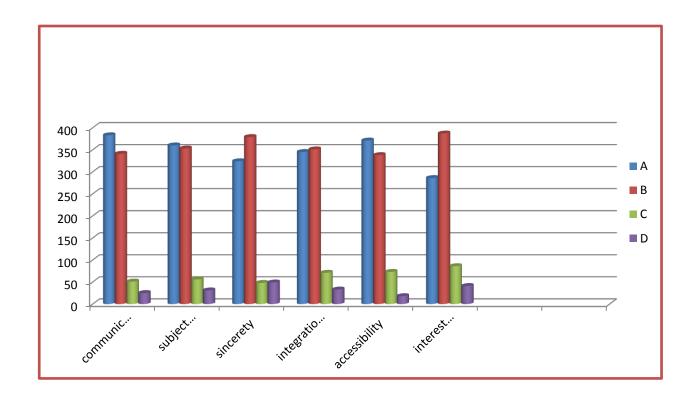
Problem: Sometimes inadequate staff strength poses problem.

Annexure- (ii) **2012-13**

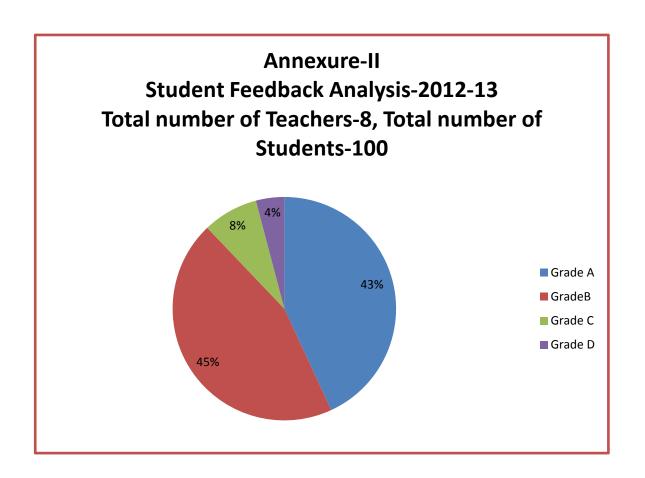
Diagram- (i)
Students' Feedback Report
A= Very Good, B= Good, C= Satisfactory, D= Unsatisfactory

Student Feedback Analysis-2012-13,

Total Number of Teacher 8, Total Number of Students 100



Annexure -ii, Diagram- (ii)



ACADEMIC CALENDAR

1. From 1 July (before puja vacation) :-

Theoretical Class, Practical Class (Lab based), Assignments (Non-lab based) Simulated Teaching Practice, Institution Based Activities, Community Based Activities, Class Test Examination, Pre-test Examination, Tutorial Classes.

2. After puja vacation (upto 31st October) :-

Theoretical Class, Practical Class (Lab based), Assignment (Non - lab based) Simulated Teaching Practice, Construction of Achievement Tests, Institution Based Activities, Community Based Activities.

3. From 1 November to 31 December :-

Construction of Achievement Tests, Supervision of Teaching Practice, Final Teaching Examination, Institution Based Activities, Community Based Activities.

4. From 1 January to 28 February :-

Test Examination, Institution Based Activities, Community Based Activities, Result of the Test Examination, Filling up of forms for appearing at the B. Ed. Examination.

5. From 1 March to 30 April :-

Tutorial Classes, Practical Examinations and Individual Guidance.

6. From 2 May to 31 May :-

B. Ed. Final Examination.

The provisional calender may be changed depending on the circumstances so as to maintain minimum 180 working days exclusive of period of examination and admission etc. and inclusive at least 40 practice teaching days. Trainees are instructed to go through the notice board carefully and regularly.

ATTENDANCE

Sincerity is the key word for attendance in this college. Except Saturday the class usually starts from 11 a. m. and continues upto 5 p. m. on all working days. On Saturday the class usually starts from 11 a.m. and continues upto 2 p. m. It is always advised not to take leave during the course. In unavoidable situations prior permission for absence is solicited. Grant of leave is guided by the orders of competent authorities.

75% attendance is compulsory for being eligible for filling up the form for B. Ed. Final Examination.